

SEPTEMBER 2020 Hot Topics

Meet Amber Rogers Senior Director of Patient Care Services

Where did you grow up? I grew up in Rupert, Idaho
What is your position at our hospital? I am the Senior Director of Patient Care Services

What do you like most about working for our hospital? Everything we do supports the patients and families when they are at their most vulnerable state. We are able to connect with our community, provide comfort and safety and we play an integral role in improving patient health outcomes.

What is your favorite patient story? There are so many wonderful patient stories: Patients walking out of the hospital that should have never walked again, patients surviving a diagnosis with a poor prognosis, offering support and comfort for end-of-life care, helping patients navigate through the complex healthcare system to receive follow-up care. I could share stories daily. The team at AGCH is magnificent, very caring, sincere, and compassionate. I am lucky to work with such great people and work for a community that truly cares about each other.

What is your favorite thing to watch? Anything baseball-related (my boys are baseball fanatics).



Dignity Health's Five Core Values

Dignity • Collaboration • Justice • Stewardship • Excellence

Last month we learned: Dr. Luke Rawlings presented on an Interactive Screening Program, a tool that is designed to identify physicians, nurses, or any healthcare workers that may be in crisis due to a variety of personal or professional stresses. These professions have been identified as some of the most vulnerable to burnout and other stress related conditions. The Interactive Screening Program is especially important at a time when the global pandemic is impacting our care teams. The goal is to get those that may be experiencing suicidal ideations with the appropriate resources.

Our Hospital

Opened in **1962**
by four pioneering,
community-focused
physicians with the same
spirit that guides the
hospital strategy today.

2019 #'s
2,672 admissions
23,573 ER visits
602 inpatient surgeries
808 outpatient surgeries
8,724 CT scans
1,576 MRI scans

Mission Dignity Health and Arroyo Grande Community Hospital are committed to furthering the healing ministry of Jesus. We dedicate our resources to delivering compassionate, high-quality, affordable health services, serving and advocating for our sisters and brothers who are poor and disenfranchised, and partnering with others in the community to improve the quality of life.

Beds: 67 (39 General Care, 20 Acute Rehabilitation, 8 Intensive Care) **Overview**

Employees: 387

Medical Services Available: Acute Rehabilitation;

Cancer Care; Emergency Services; Surgery; Imaging; Intensive Care; Laboratory Services; Medical/Surgical Inpatient Care; Neurological Care; Orthopedic Services; Physical, Speech and Respiratory Therapy

Service Area Cities: Arroyo Grande, Oceano, Grover Beach, Pismo Beach, Nipomo Population: 79,811
In 2015, the South County service area was declared a

Medically Underserved Area/Population
by the U.S. Department of Health and Human Services. This means that residents in the area have a shortage of health services and the area includes large groups of people who face economic, cultural, or linguistic barriers to health care. This makes AGCH an important

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AGCH Foundation

began operating in 2006 to support the mission of the hospital.

Arroyo Grande Community Hospital Foundation

SupportArroyoGrande.org



Arroyo Grande
Community Hospital Foundation.
A Dignity Health Member

Upcoming Dates

Next Board Meeting: October 1st

Hoelle Tompkins Sisterhood Society Meeting: September 13th

CPPF and HTSS Celebration: Sunday, November 15th

Comedy Night: March 2021

Our Current Funding Priorities:

- Emergency Support Fund
- Mission Hope Arroyo Grande:
 - Cancer Care Fund
 - Cancer Rehabilitation Program
 - Lung GPS Patient Management Platform
 - Transport to Treatment Program
- Acute Rehabilitation Center:
 - Recreational Therapy Program
 - Recreational Therapy Garden
- Behavioral Health Services
- Parking Solution
- Surgical Services:
 - Mini C-Arm & Positioning Equipment
- Spiritual Care Services

Fund Spotlight

The Cancer Care Fund

The Cancer Care Fund provides local cancer patients with a wide range of financial and emotional support. This includes everything from screenings and genetic counseling to financial assistance and grocery and gas cards.

The fund also supports an oncology nurse navigator and social worker to guide each patient from diagnosis throughout recovery and connect them with any resources they need. We expect an even greater need for the Cancer Care Fund in FY 2021 with the official opening of Mission Hope Cancer Center Arroyo Grande and the expansion of cancer care services on our campus.



Cancer Care Fund