

APRIL 2021 Hot Topics

Meet **Dr. Michael Quezada**



Where did you grow up? I grew up in south Texas in a border town by the name of Brownsville. It is a small, close knit community of hard working people, much like Arroyo Grande. My wife and I have fallen in love with the Central Coast over the last few years and are happy to call it home.

What is your position at our hospital/PHC? I am a board certified gastroenterologist/hepatologist who is based out of Arroyo Grande. I specialize in the management of gastrointestinal and liver disease. I cover call at AG and French Hospital several days out of the week.

What do you like most about working for our hospital? I enjoy the camaraderie the most. The OR staff have been very welcoming to me and make performing my job easy. I have found every person I have worked with in the OR to be reliable, which has built a sense of trust and understanding that leads to great patient care.

What is your favorite thing to watch? Baseball. I grew up a Houston Astros fan, but have been watching the Dodgers religiously over the last couple of years because my wife (a LA native) is a die-hard fan.

What is your favorite patient story? I took care of a patient who became acutely critically ill from liver failure within my first month of working in the community, and was able to help get the patient emergently transferred and listed for a liver transplant at USC Medical Center (from where I had graduated just a month prior). The patient received a liver transplant this past summer and is doing very well. Helping a patient receive a life-saving transplant is one of the most rewarding aspects of my job.

How has your work changed or been impacted by COVID-19? It has been interesting starting out my career in the middle of a pandemic. One of the last procedures I did in training was on a patient who had an active COVID infection. Overall, I think the last year has provided me with an understanding of how much I took for granted pre-pandemic and has given me a greater appreciation for my health, family and career.

Our Hospital

Mission Dignity Health and Arroyo Grande Community Hospital are committed to furthering the healing ministry of Jesus. We dedicate our resources to delivering compassionate, high-quality, affordable health services, serving and advocating for our sisters and brothers who are poor and disenfranchised, and partnering with others in the community to improve the quality of life.

Opened in **1962** by four pioneering, community-focused physicians with the same spirit that guides the hospital strategy today.

2019 #'s
2,672 admissions
23,573 ER visits
602 inpatient surgeries
808 outpatient surgeries
8,724 CT scans
1,576 MRI scans

Beds: 67 (39 General Care, 20 Acute Rehabilitation, 8 Intensive Care) **Overview**

Employees: 387

Medical Services Available: Acute Rehabilitation; Cancer Care; Emergency Services; Surgery; Imaging; Intensive Care; Laboratory Services; Medical/Surgical Inpatient Care; Neurological Care; Orthopedic Services; Physical, Speech and Respiratory Therapy

Service Area Cities: Arroyo Grande, Oceano, Grover Beach, Pismo Beach, Nipomo Population: 79,811
In 2015, the South County service area was declared a

Medically Underserved Area/Population by the U.S. Department of Health and Human Services. This means that residents in the area have a shortage of health services and the area includes large groups of people who face economic, cultural, or linguistic barriers to health care. This makes AGCH an important resource for our community, and we need to grow to meet the need.

Last month we learned:

Randall Hallet, CEO and Founder of Hallet Philanthropy, and George Adam, Marian Regional Medical Center Foundation Board and Major Gift Committee Member, discussed ways to find success as a board member.

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AGCH Foundation

began operating in 2006 to support the mission of the hospital.

Arroyo Grande Community Hospital Foundation

SupportArroyoGrande.org



Arroyo Grande
Community Hospital Foundation.
A Dignity Health Member

Upcoming Dates

Next Board Meeting: May 6, 2021

Golf n' Grub: September 24, 2021

Our Current Funding Priorities:

- Emergency Support Fund
- Mission Hope Arroyo Grande:
 - Cancer Care Fund
 - Cancer Rehabilitation Program
 - Transport to Treatment Program
- Acute Rehabilitation Center:
 - Recreational Therapy Program
- Behavioral Health Services
- Parking Solution
- Surgical Services
- Spiritual Care Services

Surgical Services Campaign

The Foundation has a goal to raise \$1.5M to make several upgrades to our surgical department. So far, the Foundation has raised \$325,000, leaving **\$1,175,000** to raise.

The areas that will be updated through this campaign include:

- **Advanced Technology** - modernized and efficient tools and equipment
- **Functionality and Safety** - improved space and processes
- **Environment** - updated flooring, ceiling art, and lighting
- **New Programs** - same-day discharges for procedures
- **Education** - staff education

