

OCTOBER 2018 Hot Topics

Dignity Health's Five Core Values

Dignity • Collaboration • Justice
Stewardship • Excellence

Meet Dr. Margaux Snider

Where did you grow up? Salinas, CA

What is your position at the hospital? AGCH Emergency Department Medical Director. I also work as a hospitalist so some might see me in that context.

What do you like most about working for our hospital? I absolutely love working at AG and love our culture – the doctors, nurses, ancillary staff, even EVS, all see themselves as part of a team and a community.

What is your favorite movie? Empire Strikes Back is probably my favorite movie. It is regarded as the darkest of the Star Wars original series, but I love the importance of perseverance, even in the face of seemingly insurmountable odds. It is a very emergency medicine-related message.

Your favorite patient story? Many of the most impactful moments for an emergency doctor are happening at the worst moments for a patient or family. We perform invasive procedures, resuscitate patients at the brink of death, and sometimes have to tell patients and families that there is no cure for the disease. When I have done my best work, likely I will go unnoticed or unremarked, because the patients were too sick to know I was there or their family was too upset to remember the experience with anything but deep sadness. Because I often meet people on the worst day of their lives, many of the best patient experiences are when I can find out what ultimately happened after I cared for them.

I happened to care for several very sick pediatric patients when I first came to AGCH, including one four year old child who had a complex febrile seizure. Despite Tylenol, numerous anti-seizure medications and tests, the young boy would not stop seizing. His mother was understandably distraught and while she cried continuously, I explained that we had to place a breathing tube to keep her child alive. She agreed and afterwards we transferred the patient by plane from AG to UCLA. At the time I did not know what had happened to the boy. After so many seizures there is always a worry the brain will be damaged and the patient won't develop normally. However, one year later, he and his mother returned because he had been playing in kindergarten and gotten a laceration to his hand. She remembered me and thanked me, and we both expressed our thanks that her child had come through the ordeal healthy and whole.



Opened in **1962** by four pioneering, community-focused physicians with the same spirit that guides the hospital strategy today.

2017 #'s

2,852 admissions
27,456 ER visits
995 inpatient surgeries
703 outpatient surgeries
7,096 CT scans
1,082 MRI scans

Our Hospital

Mission Dignity Health and Arroyo Grande Community Hospital are committed to furthering the healing ministry of Jesus. We dedicate our resources to delivering compassionate, high-quality, affordable health services, serving and advocating for our sisters and brothers who are poor and disenfranchised, and partnering with others in the community to improve the quality of life.

Beds: 67 (39 General Care, 20 Acute Rehabilitation, 8 Intensive Care)

Overview

Employees: 425

Medical Services Available: Acute Rehabilitation; Cancer Care; Emergency Services; Surgery; Imaging; Intensive Care; Laboratory Services; Medical/Surgical Inpatient Care; Neurological Care; Orthopedic Services; Physical, Speech and Respiratory Therapy

Service Area Cities: Arroyo Grande, Oceano, Grover Beach, Pismo Beach, Nipomo Population: 79,811
In 2015, the South County service area was declared a

Medically Underserved Area/Population

by the U.S. Department of Health and Human Services. This means that residents in the area have a shortage of health services and the area includes large groups of people who face economic, cultural, or linguistic barriers to health care. This makes AGCH an important resource for our community, and we need to grow to meet the need.

Last month we learned:

The need for family medicine and OB/GYN physicians in our area is growing. The medical residency program, as one of its purposes, will address this need for our community as program graduates often stay to practice in our area.

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AGCH Foundation

began operating in 2006 to support the mission of the hospital.

Upcoming Dates

Board Meeting:

November 1st • December 6th

Lunch with the Administrator:

October 17th

Arroyo Grande Community Hospital Foundation

SupportArroyoGrande.org



Arroyo Grande
Community Hospital Foundation.

A Dignity Health Member

Breakfast with the

Administrator: November 9th

Joint Board Holiday Party:

December 12th at the Cliffs

Comedy Night: March 16th, 2019

Foundation Updates



LEGACY CAMPAIGN

Goal:	\$6,500,000
Committed to date:	\$4,108,057
Pending gifts:	\$1,171,616
Total Committed & Pending:	\$5,279,673
Balance to raise:	\$1,220,327

Patient Assistance Fund

The Patient Assistance Fund is now open. Donations can be made on the Foundation's website, by mail, and it will be one of the gift designations for this year's employee Circle of Friends campaign. The fund provides material assistance and care coordination services for medically fragile and underserved patients to facilitate healing with the following services:

- Shelter (Recuperative/Respite Care • Housing (Motel, Room and Board, Assisted Living/Sober Living Homes, etc.
- Prescriptions • Transportation • Miscellaneous Items • Care Coordination Services

This continuum of care gives patients a chance to fully recover, which in turn benefits the hospital, as the risk of readmission of these patients is greatly decreased.

Construction Update

Emergency Department:

- First phase expected January 2019
- Second phase (existing space and lobby renovation) expected Summer 2019

Outpatient Imaging Center: Expected January 2019

Coastal Cancer Care Center: Expected March 2019



Hoelle Tompkins Sisterhood Society and Carrol Pruett Philanthropic Fraternity 2019

Sign-ups will be available soon! Members make a \$1,000 gift each year (payments can be spread over the course of the year) and attend social meetings quarterly to learn about hospital projects in need of funding. Members vote to select a hospital project they would like to fund, and 100% of the year's gifts will support the winning project.