OCTOBER 2018 **Hot Topics**

Dignity Health's Five Core Values

Dignity • Collaboration • Justice Stewardship • Excellence

Meet Dr. Margaux Snider

Where did you grow up? Salinas, CA What is your position at the hospital? AGCH Emergency Department Medical Director. I also work as a hospitalist so some might see me in that context.

What do you like most about working for our hospital? I absolutely love working at AG and love our culture – the doctors, nurses, ancillary staff, even EVS, all see themselves as part of a team and a community.

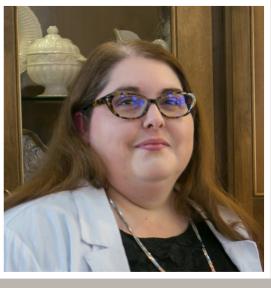
What is your favorite movie? Empire Strikes Back is probably my favorite movie. It is regarded as the darkest of the Star Wars original series, but I love the importance of perseverance, even in the face of seemingly



insurmountable odds. It is a very emergency medicine-related message.

Your favorite patient story? Many of the most impactful moments for an emergency doctor are happening at the worst moments for a patient or family. We perform invasive procedures, resuscitate patients at the brink of death, and sometimes have to tell patients and families that there is no cure for the disease. When I have done my best work, likely I will go unnoticed or unremarked, because the patients were too sick to know I was there or their family was too upset to remember the experience with anything but deep sadness. Because I often meet people on the worst day of their lives, many of the best patient experiences are when I can find out what ultimately happened after I cared for them.

I happened to care for several very sick pediatric patients when I first came to AGCH, including one four year old child who had a complex febrile seizure. Despite Tylenol, numerous anti-seizure medications and tests, the young boy would not stop seizing. His mother was understandably distraught and while she cried continuously, I explained that we had to place a breathing tube to keep her child alive. She agreed and afterwards we transferred the patient by plane from AG to UCLA. At the time I did not know what had happened to the boy. After so many seizures there is always a worry the brain will be damaged and the patient won't develop normally. However, one year later, he and his mother returned because he had been playing in kindergarten and gotten a laceration to his hand. She remembered me and thanked me, and we both expressed our thanks that her child had come through the ordeal healthy and whole.



2017 #'s

2,852 admissions

27,456 ER visits 995

703

inpatient surgeries outpatient surgeries

7,096 CT scans

1.082 MRI scans

Hospital

Beds: 67 (39 General Care, 20)

Overview

Employees: 425

Medical Services Available: Acute Rehabilitation

Service Area Cities: Arroyo Grande, Oceano, Grover

Medically Underserved Area/Population

Last month we learned:

The need for family medicine and OB/GYN physicians in our area is growing. The medical residency program, as one of its purposes, will address this need for our community as program graduates often stay to practice in our area.

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AGCH Foundation

began operating in 2006 to support the mission of the hospital.

Upcoming Dates Board Meeting:

November 1st • December 6th

Lunch with the Administrator:

October 17th

Arroyo Grande Community Hospital Foundation

SupportArroyoGrande.org



Breakfast with the

Administrator: November 9th

Joint Board Holiday Party:

December 12th at the Cliffs

Comedy Night: March 16th, 2019

Foundation Updates



LEGACY CAMPAIGN

Goal: \$6,500,000

Committed to date: \$4,108,057

Pending gifts: \$1,171,616

Total Committed & Pending: \$5,279,673

Balance to raise: \$1,220,327

Patient Assistance Fund The Patient Assistance Fund is now open. Donations can be made on the Foundation's website,

by mail, and it will be one of the gift designations for this year's employee Circle of Friends campaign. The fund provides material assistance and care coordination services for medically fragile and underserved patients to facilitate healing with the following services:

- Shelter (Recuperative/Respite Care Housing (Motel, Room and Board, Assisted Living/Sober Living Homes, etc.
 - Prescriptions Transportation Miscellaneous Items Care Coordination Services

This continuum of care gives patients a chance to fully recover, which in turn benefits the hospital, as the risk of readmission of these patients is greatly decreased.

Construction Update

Emergency Department:

- First phase expected January 2019
- Second phase (existing space and lobby renovation) expected Summer 2019



Outpatient Imaging Center: Expected January 2019

Coastal Cancer Care Center: Expected March 2019

Hoelle Tompkins Sisterhood Society and Carrol Pruett Philanthropic Fraternity 2019

Sign-ups will be available soon! Members make a \$1,000 gift each year (payments can be spread over the course of the year) and attend social meetings quarterly to learn about hospital projects in need of funding. Members vote to select a hospital project they would like to fund, and 100% of the year's gifts will support the winning project.