



GROWING THROUGH GIVING

Annual Report 2018-2019



Arroyo Grande
Community Hospital Foundation.
A Dignity Health Member

WELCOME



Arroyo Grande Community Hospital Foundation Board Executive Committee
Calvin Harris, Jennifer Leininger, Kim Goodwin and Jeff Zambo

We have seen incredible transformations take place this year at Arroyo Grande Community Hospital. You have likely noticed some of these changes as you have driven by or visited the hospital. We look forward to sharing a behind-the-scenes look at all that has been accomplished, as well as all that we are working toward, as a result of the generous support from our community.

Our Annual Report highlights the ongoing advancements, programs, and services at the hospital. These improvements are made possible by the generous philanthropic support of our community and the dedication of physicians, nurses, and hundreds of other hardworking hospital employees and volunteers.

We would like to take this opportunity to recognize and thank all those who have partnered with us in providing our community with the finest health care available. We are grateful for your support and friendship. We hope you will join us in celebrating the wonderful accomplishments we have made together.

In Gratitude,

Jeff Zambo
Foundation Board Chair

Kim Goodwin
Foundation Board Vice Chair

THANK YOU



This year, we bid farewell to Julie Coleman as she's finished her term on the Arroyo Grande Community Hospital Foundation Board. Julie has been a member of the board since 2006. The Foundation extends its overwhelming gratitude to Julie for her many years of dedication, heartfelt service, and her special way of bringing joy and laughter to every gathering. She will be missed!

Cover Photo, left to right: Chief Medical Officer Dr. J. Trees Ritter, President & Chief Executive Officer Sue Andersen, Hospital Administrator Ken Dalebout, and Senior Director of Patient Care Services Amber Rogers

AGCH FOUNDATION BOARD

Arroyo Grande Community Hospital Foundation supports the charitable and community health care mission of Arroyo Grande Community Hospital through fundraising and relationship building. The Foundation solicits philanthropic gifts, provides stewardship of these gifts, and grants funds to the hospital to advance the health of the community. Members of the Arroyo Grande Community Hospital Foundation Board of Directors oversee these activities by being ambassadors for the Foundation, serving on Foundation committees, and providing invaluable insight and expertise. The Foundation extends sincere gratitude to its board members as they dedicate their time and resources to fulfill the mission of the Foundation.



Jeff Zambo
Chair



Kimberly Goodwin
Vice Chair



Jennifer Leininger
Secretary



Calvin Harris
Treasurer



Sue Andersen
President & CEO



Montisa Phelan Lopez
VP, Philanthropy



Ken Dalebout
Hospital Administrator



Bill Finley
Chief Financial Officer



Michael Boyer
Board Member



Cathy Cachu
Board Member



Dan Cashier
Honorary



Andrea Chavez
Board Member



Barbara Cotton
Board Member



Dennis Delzeit
Board Member



Sandi Dewar
Board Member



Kathy Fissori Johnson
Board Member



Angie Mello
Board Member



Kathy Roinestad
Board Member



Elisa Ruiz
Board Member



Nancy Rust
Board Member



Kathy Tompkins
Honorary



Dr. Shefali Vatsa
Board Member



Kevin Wilkinson
Board Member

OUR YEAR

2018

in review



The start of Fiscal Year 2019. A community event is held to celebrate \$5,000,000 raised for the Legacy Campaign.

Monthly music therapy sessions begin as part of the recreational therapy program at the Acute Rehabilitation Center.

The Patient Assistance Fund is created to provide material assistance and care coordination services to patients in need.

The annual Holiday Market raises \$1,500 for the Volunteen Scholarship Fund.

JUL

AUG

SEPT

OCT

NOV

DEC

Andrea Chavez, Nancy Rust, and Kevin Wilkinson join the Foundation Board of Directors.

The Volunteen Scholarship Fund is created to provide exceptional hospital Volunteens with scholarships as they graduate.

Golfers enjoy a day in the sun with treats at every hole during Golf n' Grub, raising nearly \$85,000 for the Legacy Campaign.



Calvin Harris and Elisa Ruiz join the Foundation Board of Directors.

The Hoelle Tompkins Sisterhood Society votes to support Emergency Department Specialty rooms with \$78,000 raised in 2018.



2019



Winemaker Dinner honoring Bernie

Dignity Health aligns with Catholic Healthcare Initiatives to form CommonSpirit Health.

Guests laugh all the way to Bombay at our Bollywood-themed Comedy Night, raising nearly \$270,000 for the Legacy Campaign.

Flood raises over \$17,000 for the Legacy Campaign.

A total of \$8,000 in scholarships is distributed to outstanding hospital Volunteers.

JAN

FEB

MAR

APR

MAY

JUN

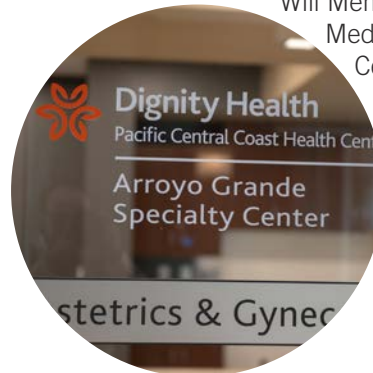
The first ever meeting of the Carrol Pruett Philanthropic Fraternity is held.

New outpatient imaging center opens in the Matthew Will Memorial Medical Center.

Orthopedic and Obstetric clinics open in the Matthew Will Memorial Medical Center.

Grand opening celebration is held for the 45,012 square-foot Matthew Will Memorial Medical Center, which broke ground in November of 2017.

Construction complete on the new section of the Emergency Department, along with Mission Hope Arroyo Grande.



LEADERSHIP

Arroyo Grande Community Hospital (AGCH) is under the direction of an impressive team of executive and clinical leaders. In a hospital setting with several departments and a lot that happens behind the scenes, it may be difficult to discern the responsibilities held by each leader. Meet the leadership team that provides guidance and ensures exceptional quality at AGCH:

Sue Andersen



President & Chief Executive Officer

Affiliated with AGCH & Dignity Health for 25 years; one year in current role

Primary Responsibilities:

- Oversees all hospital and foundation operations

Mark Allen



Chief Operating Officer

Has held current role for three years after a similar position outside the Dignity Health network

Primary Responsibilities:

- Directly supervises Therapy Services, Radiology, Environmental Services, and Food and Nutrition Services
- Regional Directors of Clinical Lab, Pharmacy, and Security Services report to him
- Oversees Plant Operations, Construction and Clinical Engineering for Santa Maria and Arroyo Grande campuses

Ken Dalebout



Hospital Administrator

Affiliated with Dignity Health for 11 years; eight years in current role

Primary Responsibilities:

- Strategic projects that affect AGCH
- Point of contact for community organizations including government relations and the business community
- Member of the administrative team responsible for operations of all Dignity Health entities between Lompoc and Avila Beach

Jethro Trees Ritter, MD



Chief Medical Officer

Affiliated with Dignity Health for 13 years; five years in current role

Primary Responsibilities:

- Ensures quality and safety for all patients
- Serves as a liaison between hospital administration and medical staff

I enjoy the tight-knit family feel and the high quality of people who work here.

- Dr. Trees Ritter



What do you enjoy about Arroyo Grande Community Hospital?



“Our hospital has a culture that demonstrates humankindness for patients on a personal level. Supporting families and patients when they are most vulnerable is most rewarding. Knowing that we are able to care for such a wonderful community is priceless. The team at Arroyo Grande Community Hospital has a collaborative focus towards patient service which helps to support a caring team approach.”

- Amber Rogers

Amber Rogers, RN, MSN, MBA



Senior Director of Patient Care Services

Affiliated with Dignity Health for 10 years; one year in current role

Primary Responsibilities:

- Directs the operational objectives for the hospital
- Directs and oversees continuous improvement initiatives to achieve quality and superior patient experience and outcomes

Candice Monge, RN, MSN



Chief Nursing Officer

Affiliated with Dignity Health for 10 years; four years in current role

Primary Responsibilities:

- Directs nursing practice to maintain consistent and high-quality standards of patient care
- Develops nursing policies, objectives, and initiatives for the department
- Reviews departmental operations to ensure compliance with established standards
- Collaborates with the leadership team to create opportunities for clinical program and staff development



What are your hopes for the future of our hospital?

To continue to deliver on our promise to provide excellent quality care to the community that entrusts us with that responsibility. As a clinical care team, continuing to focus on the delivery of care provided will allow us to grow in sustainable ways that continue to meet community needs for years to come.

- Candice Monge

Kathleen Sullivan, PhD, RN



Vice President of Post Acute Care Services

Affiliated with Dignity Health in current role for 20 years

Primary Responsibilities:

- Collaborates with hospital leadership around community-based care solutions for patients with chronic care needs
- Provides administrative oversight to the Acute Rehabilitation Unit

“What are your hopes for the future of our hospital?”

“I’m so proud of the new Emergency Department and the Matthew Will Memorial Medical Center and our opportunity for growth in the future. We will have local oncology services, OB/GYN services, outpatient imaging, lab and physician offices. Our future goals are to expand Acute Rehabilitation and to bring private patient rooms to the hospital.”
- Sue Andersen

“Continued excellence in clinical outcomes and the patient experience, and national recognition for the inpatient rehab unit for its extraordinary patient care successes.”
- Dr. Kathleen Sullivan

“What do you enjoy about Arroyo Grande Community Hospital?”

“Our hospital embodies all that is great about our community. The clinical outcomes are excellent. The staff and physicians strive to be the best and to deliver care in a caring, compassionate and professional manner. Above all, Arroyo Grande has an attitude of acceptance. It creates an environment where visitors can feel calm and confident.”
- Ken Dalebout

“Arroyo Grande Community Hospital serves a vital role as the sole community hospital providing services allowing community members to stay ‘home’ for their healthcare. That opportunity to serve and obligation to do it well is rewarding. The team spirit of the staff is strong and everyone takes great pride in being the community’s ‘hometown’ hospital.”
- Mark Allen

Montisa Phelan Lopez



Vice President of Philanthropy

Affiliated with Dignity Health for 15 years; 13 years in current role

Primary Responsibilities:

- Leads the hospital’s philanthropic initiatives including annual giving, large-scale events, major gift donor cultivation, and capital campaigns

I have lived in this community my entire life. I am passionate about ensuring that my friends, family, and neighbors have access to high quality healthcare and the best possible hospital experiences. I love knowing that the work I do is making my community a better place to live.

- Montisa Phelan Lopez

THE LEGACY CAMPAIGN

The Legacy Campaign is a \$6.5 million fundraising goal to expedite a transformational \$17 million project to increase Emergency Department capacity, enhance Acute Rehabilitation Center services, advance imaging technology, and expand cancer care services. The Legacy Campaign was launched in 2015, and is anticipated to wrap up in 2019 with culminating broad based community support.

Amount raised as of September 30, 2019:

\$6,034,082

Remaining goal:

\$465,918



Emergency Department

The new section of the Emergency Department opened on June 28, 2019 adding 10 new private patient rooms. Existing rooms are being remodeled for a total of 20 patient rooms centered on patient comfort and specific clinical needs.



Advanced Imaging Technology

A new outpatient diagnostic center and laboratory including a CT scanner, digital X-ray machine, ultrasound, and bone density (DEXA) scanner opened in early 2019 in the Matthew Will Memorial Medical Center. In the future, a new MRI scanner will be housed within the footprint of the hospital to ensure the best possible patient experience.



Acute Rehabilitation Center

The Acute Rehabilitation Center added recreational therapy to its program in 2018, which includes music and art therapy, yoga, gardening, floral design, cooking, games, and more. The expansion of space in coming years will allow for additional alternative therapies and technology such as the Exoskeleton, a therapeutic wearable robot.



Expanded Cancer Care Services

Mission Hope Arroyo Grande will officially open on November 4, 2019 in the Matthew Will Memorial Medical Center. Oncologists and a team including a nurse navigator, dietitian, social worker and pharmacist will provide a wide range of services focused on cancer treatment, recovery and education. The Transport to Treatment program will provide patients with safe, reliable transportation to their many appointments.



The Matthew Will Memorial Medical Center

The 45,012 square-foot Matthew Will Memorial Medical Center was constructed by the Will family to honor Matthew Will, who lost his battle with cancer just after he turned 20 years old. The building, which began construction in November of 2017, is home to Mission Hope Arroyo Grande, outpatient imaging and laboratory services, orthopedics, obstetrics, and various physicians' offices. The addition of this magnificent facility to Arroyo Grande Community Hospital's campus has improved the community's access to excellent care, as patients can now receive a full range of treatment in one place – a beautiful tribute to Matthew.

Cancer Care that Goes the Distance



Mission Hope Arroyo Grande

supports an oncology nurse navigator and social worker to guide each patient from diagnosis throughout recovery and connect them with any resources they need.

A common barrier that cancer patients face is finding transportation to their many treatments. ”

These services are made possible by community support. If you would like to help provide these services for local cancer patients, visit SupportArroyoGrande.org or call the Foundation at (805) 994-5421.

For those battling cancer, it is imperative to keep stress as low as possible. Stress can diminish health and impede recovery. As part of the expansion of cancer services at Arroyo Grande Community Hospital, the Foundation has made it a priority to ensure that the best possible resources are available to patients at Mission Hope Arroyo Grande.

A common barrier that cancer patients face is finding transportation to their many treatments. It is typical to have several doctors' appointments each week, and a number of issues can make it difficult to get to treatments. A patient may be

physically unable to drive, not have the means of transportation, or may not be well enough to use public transportation. Third-party transportation services are a costly expense that many cannot afford to use on a regular basis. The Transport to Treatment program was created to provide safe, comfortable, and reliable transportation for local cancer patients to and from their many appointments at Mission Hope Arroyo Grande.

Additionally, the Cancer Care Fund exists to provide cancer patients in need with financial assistance, cancer support groups, counseling, and diagnostic screenings. The fund also



Transport to Treatment Program



Humanity: The Power to Heal

For low-income patients and families, illnesses and medical emergencies are unexpected setbacks that can become a great financial burden. In addition to being faced with unanticipated expenses such as medical bills and prescriptions, many of these patients are temporarily unable to work as they recover – further intensifying their financial crisis. This added stress hinders the healing process.

... while medicine holds the power to cure, humanity holds the power to heal.

”

The Patient Assistance Fund was created in 2018 to help alleviate financial stressors by providing material assistance to those in need.

Examples of this assistance include temporary shelter, prescriptions, transportation, clothing, blankets, and home medical equipment. It also includes care coordination services to connect patients with the appropriate community resources, ensuring each patient has the best possible chance for a full recovery.

CommonSpirit Health CEO Lloyd Dean has shared the idea that while medicine holds the power to cure, humanity holds the power to heal. Support of the Patient Assistance Fund directly aids the most vulnerable and medically fragile members of the community.

DID YOU KNOW

The service area for Arroyo Grande Community Hospital is a Medically Underserved Area and Population as declared by the U.S. Department of Health and Human Services. This means that residents in the area have a shortage of health care services, and the area includes large groups of people who face economic, cultural, or linguistic barriers to health care. These issues can lead to delayed medical treatment, exacerbating health issues and causing patients to eventually seek emergency medical care at Arroyo Grande Community Hospital. Philanthropic funds such as the Patient Assistance Fund help Arroyo Grande Community Hospital fulfill its mission of delivering compassionate, high-quality, affordable health services to all in need.

Healing Through Music



Jim Wilmore

After a bout of restless leg syndrome, Jim Wilmore fell asleep in his recliner chair (as he often did to avoid disturbing his wife while she slept). At around 3:00 a.m., he awoke to his wife suggesting he go to bed. He noticed a strange feeling in his face and his reply was incoherent. Attributing this to the late hour, they both went back to sleep. However, when he got up three hours later to use the restroom, he collapsed to the floor.

His wife rushed him to the nearest hospital, where the nurses instantly recognized the symptoms of a stroke. After three days of inpatient care, he was given the option to return home or to check in to the Acute Rehabilitation Center at Arroyo Grande Community Hospital.

Recreational therapy helps patients make improvements in the physical, cognitive, emotional, social and leisure areas of their lives. ”

Over the previous two years, Jim had issues with his knees that led to the loss of two of his favorite activities: swimming and cycling. Having been a musician for most of his life, he was determined not to let the stroke take his voice or his ability to play guitar. Knowing that he would have a better

chance of recovery with the intensive therapy program at the Acute Rehabilitation Center, he decided to take advantage of their one available bed.

Now, one year after his stroke, Jim performs often for patients in the Acute Rehabilitation Center during music therapy – part of the new recreational therapy program. Between songs, Jim humbly shares his story with patients to offer hope and encouragement. “Having been in their position, I think they can relate, and it’s a testament to what they can do. It’s also a reminder that they can get better,” he said.

The recreational therapy program was launched in 2018 due largely to generous grant funding from the Moca Foundation. The program provides a productive and enjoyable approach to healing as a complement to the more rigorous therapies patients undergo, and includes music therapy, yoga, art therapy, games, community outings, and more. Recreational therapy helps patients make improvements in the physical, cognitive, emotional, social and leisure areas of their lives.

If you would like to help support patients in the Acute Rehabilitation Center, you can visit SupportArroyoGrande.org or call the Foundation at (805) 994-5421.



Watch a video of Jim performing at the Acute Rehabilitation Center: SupportArroyoGrande.org/Recreational-Therapy-Program

The Volunteer Scholarship Fund



Volunteer Scholarship recipients Jason Sumpter, Verity Lai, AGCH VP of Philanthropy Montisa Phelan Lopez, Emma Holt, Jeremiah Hartford, Sara Tubeileh, Daniela Gomez, Rhyolinn Cereno and AGCH Volunteer Coordinator Colleen Twomey.

Daniela Gomez

"My time at the hospital has greatly assisted me in improving my people skills and making me realize that everyone is going through a battle that we know nothing about, so it is essential that we be kind and understanding, always."

Jason Sumpter

"I am endlessly grateful for the countless experiences of growth, fulfillment, and skill-building that the Volunteer program here at Arroyo Grande Community Hospital has provided me throughout the past two years."

Rhyolinn Cereno

"From interacting and helping out patients, nurses and visitors, I learned that any small type of helpful action can become a significant help for others or can even brighten up someone's day."

Emma Holt

"What I didn't expect was the ability I would have to change someone's day for the better through my interactions with them as a volunteer, no matter how brief those interactions. It has shown me that no big, grand actions need to be taken to cause change but rather we can change things a little bit at a time through smaller actions."

Verity Lai

"I believe everyone should be involved in their community and I am proud that I am able to make a small difference through the way I treat others, especially in vulnerable positions. The kind faces that I encounter every week make the long, busy hours fly past."

Brianna Thompson

"Volunteering allows me to take in the little things. I have realized the value of every second and how quickly things can change."

Jeremiah Hartman

"The experience and memories I have gained from the Volunteer program allowed me to kindle my passion for helping others and realize the true value of volunteering."

Volunteer work is essential to the function of Arroyo Grande Community Hospital. Under the direction of Volunteer Coordinator Colleen Twomey, volunteers are responsible for greeting and directing visitors at the front lobby and Emergency Department, bringing a comfort cart around to patients, keeping inventory, working in the gift shop, and providing groomed pets for the Pet Therapy program among many other duties.

In addition to its wonderful adult volunteers, Arroyo Grande Community Hospital is fortunate to have high school student "Volunteens" who

set aside their valuable time during afternoons, evenings, and/or weekends to serve patients. For several years, Arroyo Grande Community Hospital has rewarded Volunteens with scholarship opportunities as they approach graduation. The Volunteer Scholarship Fund was created in 2018 to help provide even more support for Volunteens as they begin their journey with higher education.

While reviewing scholarship applications for the school year ending in 2019, the scholarship committee discovered just how incredible Volunteens are. Many have report cards filled with A's, grade point averages at or above 4.0,

several Advanced Placement classes, and extracurricular activities in addition to their time volunteering. Applicants' essays highlighted several valuable and inspiring things they learned during their time in the hospital.

Due to generous support of the Volunteer Scholarship Fund, each 2019 applicant was able to receive a scholarship in varying amounts between \$750 and \$1,500. If you would like to help support future graduates like these, you can make a gift online at SupportArroyoGrande.org or by calling the Foundation at (805) 994-5421.

A Beautiful Legacy



This year, longtime Arroyo Grande Community Hospital volunteer, Richard “Swede” Johnson, peacefully passed away at 87 years old. Swede follows his dear wife Marilyn, who was also a volunteer at Arroyo Grande Community Hospital before passing away in 2014. Swede was a friend to everyone he met and is remembered with love by all.

Swede experienced difficult health issues that threatened to take his life early, but he lived for several years longer than doctors expected. Swede’s family believes that volunteering helped extend his life because of the sense of purpose and belonging he felt. To honor Swede and his dedication to serving at Arroyo Grande Community Hospital, his family requested gifts to support the Volunteen Scholarship Fund in his obituary in lieu of flowers. These gifts will help

many young Volunteens as they prepare for their bright futures while leaving a beautiful legacy for Swede.

The Foundation extends its sincere gratitude to all volunteers at Arroyo Grande Community Hospital who serve patients and visitors with warmth and compassion, as well as all those who support the Volunteen Scholarship Fund with gifts today or through their estate.

WHAT IS YOUR
LEGACY?

You, too, can impact future generations by including Arroyo Grande Community Hospital in your estate plan. It’s easy to do so by naming the hospital as a beneficiary, and you can enjoy tax benefits for yourself and your family. Please visit SupportArroyoGrande.PlannedGiving.org or contact us at (805) 994-5421; we will be happy to help.

Employee Giving

Thank you to all employees that contribute to the Circle of Friends to support your workplace, your colleagues, and the patients you serve! Your support is a true demonstration of *Humankindness*.



“I give to the Foundation because I have needed medical and financial help in the past. If we can help ease medical or financial stress to our employees or patients, it makes my donations well worth it.”
- Terra Ahlman, Radiology Clerk

2018 Employee Circle of Friends Areas of Support



The Legacy Campaign



Patient Assistance Fund



Employee Assistance Fund



“This hospital is like home to me. My coworkers are a tight-knit family who frequently go above and beyond for each other. I give because

I know that someone here would reciprocate because of the kinship we have for each other.

- Janis Portz, Acute Rehabilitation Unit Secretary

Since 2007, employees have given over

\$690,000



“This is our community and if I don't believe in our goals, why should the community? I'm a firm believer in supporting things that are important to me and to the rest of the community, and the

Foundation is one of those.

- Susan Lord, Emergency Department Nurse



“I think the Employee Assistance Fund is extremely beneficial to the staff here. I'm part of the Mission Integration Team where we review requests, so I can see how this money is affecting the employees directly. It's great to see the amount of gratitude that they show.”
- Eric Blanco, Food Services Manager



“Every day I see or hear of people in our healthcare system who are hurting or struggling. Giving allows me to help in a way that is meaningful and responsible.”
- Debby Goodman, Executive Assistant



“I donate to the Foundation so that my community, family, and friends can be treated with new, up-to-date equipment and quality care.

- *Brittany Brown, Radiology Clerk*



“I think the reason I give is knowing I can help a fellow employee out when they need it. We all go through things in life and

if we can help each other we should.
- *Manny Torres, Information Technology*

In 2019

153 employees (36%) are members of the Circle of Friends

83 employees (19%) are in the Hour of Power, contributing one hour of pay per pay period.

In 2018

Employees gave \$108,465

In Loving Memory



In 2018, Arroyo Grande Community Hospital and the Emergency Department staff lost a dear colleague and friend, Dana DeNike, who cared for patients in the Emergency Department for 17 years. Dana was a kind, hardworking nurse, and she is greatly missed by all who knew her.

Seeking ways to cope with the tragic loss of their daughter Dana, Roy and Linda Rawlings decided to honor her memory with a gift of \$50,000 for the Emergency Department staff lounge. They explained, “Our family chose to support and honor Dana and all the other dedicated and compassionate Emergency Department staff members who operate in a challenging and high-stress work environment. Availability of a peaceful and relaxing emergency staff lounge will hopefully allow for caregivers to have moments of tranquility which will help to restore their bodies and minds for the stressful moments ahead.”

The Foundation extends its heartfelt condolences to all who knew and loved Dana.



“I believe in what the hospital wants to accomplish through the donations that are received. That’s why I give.

- *Flora Washburn, Chaplain, Spiritual Care*



Members of the Carrol Pruett Philanthropic Fraternity enjoy a car show and presentation.



Kath Tompkins, Lorrie Curb, Cathy Midyett and Kathy Roinestad



Chad Robertson and Jeff Zambo

Giving Societies

The Hoelle Tompkins Sisterhood Society

The Carrol Pruett Philanthropic Fraternity

The Hoelle Tompkins Sisterhood Society and the Carrol Pruett Philanthropic Fraternity are philanthropic giving societies that meet four times per year to socialize and learn directly from doctors and leadership about hospital programs, services, and funding needs they can support. At the end of each year, members vote to select a project to support with their annual \$1,000 membership gifts. The winning project, which receives 100% of the funds, is announced at a final year-end celebration.

During its first year in 2018, the Hoelle Tompkins Sisterhood Society raised an incredible \$78,000 to provide specialty rooms

in the Emergency Department with equipment including motorized stretchers, ceiling-mounted lifts, and computerized IV pumps. In 2019, the 71 members of the society will choose between providing ultrasound technology for the Emergency Department, developing a recreational therapy garden for acute rehabilitation patients, and funding a lung GPS patient management platform for cancer screening.

The Carrol Pruett Philanthropic Fraternity is amid its inaugural year in 2019. Its 65 members will vote between starting a hospital parking lot shuttle service, providing upgrades and technology for surgical services, and funding the initial year of a

mental health evaluation team for the Emergency Department.

Members of both giving societies have a strong voice in selecting improvements that are made at Arroyo Grande Community Hospital to benefit the community for years to come. If you would like to join the Hoelle Tompkins Sisterhood Society or the Carrol Pruett Philanthropic Fraternity, visit SupportArroyoGrande.org or call the Foundation at (805) 994-5421.



Randy Royal, Mike Mostajo, Jeff Zambo, Scott Face and Kevin Wilkinson



Charlotte Techau, Lauralee Flood, Bernie Flood and Kay Brooner

Philanthropy is important as our hospital is in constant need to keep up with new technology and expanding services. ”



Jean Sysak, Aimee Wilkinson, Melissa Face and Nancy DePue



Kurt Ramey, Director of Radiology presents to members of the Philanthropic Fraternity

Carrol Pruet has been involved with Arroyo Grande Community Hospital in many ways: as a banker that helped provide financing to open the hospital in 1962, as



a member of the Hospital Community Board, as a patient, and as one of the first and largest supporters of the Foundation. He hopes that the Carrol Pruet Philanthropic Fraternity will help the hospital continue to grow to meet the changing needs of the community. He said, “Philanthropy is important as our hospital is in constant need to keep up with new technology and expanding services. Our Philanthropic Fraternity will raise funds to support some of these needs.”

COMEDY NIGHT

Guests laughed all the way to Bombay at Arroyo Grande Community Hospital Foundation's 12th annual Comedy Night on March 16th, 2019 at Loriana. At this Bollywood-style celebration, nearly \$270,000 was raised to support the Legacy Campaign!

This year's Call to Action supported the Transport to Treatment program, which provides safe, comfortable, and reliable transportation for cancer patients at Mission Hope Arroyo Grande. The live auction featured exciting adventures and vacation packages, tickets to prime entertainment, lavish dinner parties, diamond jewelry, and artwork. This was a night of beauty, extravagance, and fun in support of a great cause.

The Foundation extends a special thanks to all sponsors, vendors, Call-to-Action donors, auction donors and winners, the Comedy Night committee, Loriana and the Gillespie Family, and the many volunteers who came together to make this event a success!



Kevin Wilkinson and Paul Filice



Drs. Shefali & Pravir Vatsa

EVENT SPONSORS:

Vituity - Emergency Room Physicians at Arroyo Grande Community Hospital

The Medical Staff of Marian Regional Medical Center - Arroyo Grande & Santa Maria Campuses

SUPPORTING SPONSORS:

Phillips 66
Nick & Kathy Tompkins

LEGACY CIRCLE SPONSOR:

Central Coast Family Care

TABLE SPONSORS:

CoastHills Credit Union
Compass Health / Juanita McMullen
DPSI, Inc. / Grant Construction
J Johnson Law Office / Fissori Real Estate Team
Kindred Hospital Rehabilitation Services
Tim & Katy Murphy
Rabobank
RRM Design
Shea Homes
Toste Construction, Inc. / Papich Construction Co.
Whittle Fire Protection

VENDORS:

Arroyo Grande Community Hospital Cafe	Oyster Loft
Cafe Andreini	Pacific Coast Produce
California Fresh Market	Pinotcado Wine
Cambria Estate Winery	Riverbench Vineyard & Winery
Central Coast Meat Market	Shalimar
Doc Burnstein's Ice Cream Lab	Sierra Nevada Brewing Co.
Far Western Tavern	Splash Cafe
Firestone Walker Brewing Co.	Talley Vineyards
Greg Linn Wines	
Jaffa Cafe	
Kynsi Winery	
Mason Bar	
Optimist Club of Arroyo Grande	



GOLF N' GRUB

Golf n' Grub 2018 brought 144 golfers, 50 volunteers, and 31 local vendors to the Monarch Dunes Golf Course on September 17th, where nearly \$85,000 was raised to support the Legacy Campaign! Golfers enjoyed a full day in the sun with a tasty variety of food and drinks at every hole.

Thank you to all sponsors, volunteers, golfers, and vendors that made Golf n' Grub 2018 a success!

CORPORATE SPONSOR:

The Medical Staff of Marian Regional Center - Arroyo Grande & Santa Maria Campuses

MAJOR SPONSOR:

Kindred Hospital Rehabilitation Services

GOLF BALL SPONSOR:

Spieess Construction Company Inc.

WATER BOTTLE SPONSOR:

Umpqua Bank

BEVERAGE SPONSOR:

Huasna Development Company

PUTTING CONTEST SPONSOR:

CoastHills Credit Union

LEGACY CIRCLE SPONSOR:

Central Coast Family Care

SIGNATURE SPONSOR:

Project Control, Inc.

HOLE IN ONE SPONSOR:

Arroyo Grande Chevrolet

PRINTING SPONSOR:

Coastal Reprographic Services

RECYCLING SPONSOR:

Waste Connections



Leon Lopez, Ike Porter, Dr. Brian Desmond and Brandt Robertson

GOLF N' GRUB 2020



NEW DATE! NEW LOCATION!

**Friday, September 18th, 2020
Cypress Ridge Golf Course**

BUSINESS SPONSORS:

Arroyo Grande Chevrolet
Coastal Surgical Institute
DPSI
HM Hart Electric
LR Baggs
Rabobank
Rancho Guadalupe
RRM Design Group
Talley Farms
The Golf Gals - Cotton, Budd, Sofranko, Walter
The Rice Partnership
Urology Associates of the Central Coast

TEE SPONSORS:

Green Oak Consulting Group
Honda of Santa Maria
JB Dewar
Pacific Trust Mortgage
Riverbench Vineyard & Winery
San Luis Ambulance
Toyota of Santa Maria
Vituity

VENDORS:

Arroyo Grande Community Hospital Cafe
Bliss Cafe

Branch Street Deli
Buffalo Wild Wings
Butterfly Grille
Cafe Andreini
Chamisal Vineyards
Chef Rick's Ultimately Fine Foods
Central Coast Distributing
Central West Produce
Coastline Distributing
Cool Hand Luke's
Denise el-Effendi
Far Western Tavern
Figuroa Mountain Brewing Co.
Firestone Walker Brewing Company
Greg Linn Wines

Jaffa Cafe
Jocko's
Julie Coleman
Kath Tompkins
Optimist Club of Arroyo Grande
Mason Bar
Pardon My French Bakery
Patsy Phelan
Pinotcado
S&O Dessert Co.
Sue O'Sullivan
Talley Vineyards
Ventana Grill
Villa Cantina

Giving by the numbers

In fiscal year 2019, over \$805,000 was donated to Arroyo Grande Community Hospital Foundation by 1,215 donors. Each and every donor made it possible for exceptional care to be provided to those who are most in need in our community. We are forever grateful for their kindness.

Total dollars raised

\$805,337	FY2019
\$980,000	FY2018
\$1,922,000	FY2017
\$1,025,000	FY2016
\$1,478,000	FY2015

Transfers to Hospital

\$1,576,813	FY2019
\$1,573,000	FY2018
\$774,000	FY2017
\$694,000	FY2016
\$74,000	FY2015

Total donors

1,215	FY2019
1,260	FY2018
1,209	FY2017
1,087	FY2016
845	FY2015

What does it mean to be nonprofit?

While for-profit organizations distribute surplus revenues to shareholders or owners, nonprofit organizations invest these earnings back into their organizations to further achieve their purpose or goal. As a nonprofit hospital, Arroyo Grande Community Hospital reinvests profits back into the hospital and in the community. This way, the money raised in our community stays in our community.

Your support at work

In fiscal year 2019, these are the areas that were funded through donations made to the foundation.



Why I Give

Alice Adams Addison, Ph.D.

Tell us about yourself and your history with Arroyo Grande Community Hospital.

My late husband Tony moved to Arroyo Grande in 1972 and I joined him when we were married in 1973. I retired as a foreign language teacher in the community in 2011. Tony and I have had several personal experiences with the services provided by our hospital. Through our experiences I can say the doctors are outstanding, the staff is kind, and everything about this hospital radiates positive energy.

What is it about the work that we do that made you decide to give?

Tony passed away from cancer ten years ago and I am a cancer survivor, so I try to connect with things in our community that gave us good experiences. Arroyo Grande Community Hospital Foundation is a core gift area because we both experienced such wonderful medical care here. If you can say there is a happy hospital, *this* is a happy hospital.

As someone that has provided ongoing support to Arroyo Grande Community Hospital Foundation, why do you feel it is important to support healthcare in our community?

Sometimes it may be our age that makes us realize the importance of healthcare, but having healthcare for all ages in the community, close to home, is what makes Arroyo Grande Community Hospital the best. It is wonderful not to need to leave the area for our hospital needs. The nurturing, happy feeling we get is in this hospital

– it feels like home. We got to know Dr. Eddie Hayashi, who is the perfect example of the hospital staff being raised in this area and caring about the people here. That's the real meaning of the word *community*.

If you can say there is a happy hospital, *this* is a happy hospital. ”

You have mainly supported the Legacy Campaign with your contributions – what interests you about this campaign?

Both the Emergency Department and expanded cancer care services are very important to me. The nature of this hospital – its consistent growth – is amazing. Through the years, the physical facility has improved greatly and the staff, which is the heart of the hospital, has always been very good.

What are your hopes for the future of Arroyo Grande Community Hospital?

I hope Arroyo Grande Community Hospital will continue to grow in our community with the same level of excellent doctors and services as it keeps up with the latest medical technology. The hospital has fostered a relationship with our community, and I hope the community continues its support.



Alice Adams Addison, Ph.D.

Planned Giving

Dennis and Sherrie Delzeit

From the beginning of their marriage, Dennis and Sherrie Delzeit have been committed to giving back. They have lived on the Central Coast for over 24 years, where they retired as a civil engineer and licensed marriage and family therapist. Sherrie began volunteering at Arroyo Grande Community Hospital in 2012 and encouraged Dennis to join in 2015, and the next year, Dennis became a treasured member of the Foundation Board of Directors. Together, they have dedicated over 1800 hours of service at Arroyo Grande Community Hospital.

The Delzeits have developed a profound appreciation for the patients they meet each time they serve at the hospital. Their regard for patients today and for the future inspired them to make a meaningful planned gift to support this vital community resource. They explained, “Our focus is on the patients. We value the services provided at our hospital, and we want to help support the important programs that make it possible for our community to have their medical needs met locally.”

You, too, can help support the needs of our patients by making a legacy gift to Arroyo Grande Community Hospital. For more information on how to make a planned gift, please visit SupportArroyoGrande.PlannedGiving.org or call (805) 994-5421.

Making a planned gift is an easy way to help meet the needs of the patients we serve.



Dennis & Sherrie Delzeit

DISCOVER THE BENEFITS OF GIVING WISELY

Did you know there are ways to support Arroyo Grande Community Hospital Foundation in which the hospital, you, and your loved ones all benefit at the same time? These giving techniques are called “planned gifts,” because with thoughtful planning, you create win-win solutions for yourself, the community, and Arroyo Grande Community Hospital. Visit SupportArroyoGrande.PlannedGiving.org to explore the options and find the gift that best fits your charitable and financial objectives.

Gifts That Anyone Can Make:

- A Gift from Your Will or Trust
- Retirement Plan/IRA
- A Gift from a Donor-Advised Fund
- A Gift of Stock or Appreciated Assets
- Life Insurance
- Real Estate
- Personal Property
- Mineral Interests

Gifts That Pay You Income:

- Charitable, Deferred, Flexible, or Gift Annuities
- Pooled Income Fund
- Charitable Remainder Unitrust or Annuity Trust

Gifts That Protect Your Assets:

- Charitable Bargain Sale
- Retained Life Estate
- Charitable Lead Trust

Friends of the Foundation

Arroyo Grande Community Hospital Foundation is pleased to recognize and celebrate the many friends that have supported the programs, services and capital needs of the hospital from July 1, 2018 through June 30, 2019.



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 Cumberland & Green LLP
 Aera Energy LLC
 AGCH Cafe
 Amazon Smile
 Ann Albert Wines
 Apodaca Paving, Inc.
 Apple, Inc.
 Black Canyon Landscaping and Maintenance
 Bliss Cafe
 Branch Street Deli
 Brough Construction Inc.
 Buffalo Wild Wings
 Cafe Andreini
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 Cambria Estate Vineyards & Winery
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 Central Coast Meat Market
 Central Coast Sailing Charters
 Central Coast Skirts, LLC
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 Chris Burkard Studios, Inc.
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 Coastline Distributing
 Colby Solution Ventures, LLC
 Community Health Centers
 Cool Hand Luke's
 Corcoran's Inc.
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 CRS West
 Doc Burnstein's Ice Cream
 Edward Jones
 Epoch Estate Wines
 Far Western Tavern
 Fidelity Investments
 Figueroa Mountain Brewing
 Fin's Seafood Restaurant
 Firestone Walker Brewing Company
 Fissori Real Estate Team
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 Greg Linn Wines
 Hidden Oak Development Company, Inc.
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 Jocko's Restaurant
 Just "Rock" It
 Just For You Purses



Kindred Hospital Rehabilitation Services
 Kiwanis Club of Arroyo Grande Valley
 KSBY
 Kynsi Winery
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 Lionne Designs
 Loriania
 Mason Bar and Kitchen
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 Mid Coast Builders
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 Miner's Ace Hardware
 Monarch Dunes Golf Course
 Monarch Dunes Memorial Golf Tournament
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Rotary Club Of Pismo Beach - 5 Cities
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 San Luis Hospitalists
 San Luis Obispo Children's Museum
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 SESLOC Federal Credit Union
 Shalimar
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 Sierra Body Shop, Llc
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 Smart & Final Charitable Foundation
 Splash Cafe
 Surfing For Hope Foundation
 Talley Farms
 Talley Vineyards
 The Breakfast Buzz
 The Butterfly Grille
 The Community Foundation San Luis Obispo County
 The Libertine Brewing Company
 The Moca Foundation
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 Trilogy Service Club
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 Ventana Grill
 Villa Cantina
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 Walmart Foundation
 Weller Enterprises
 Whittle Fire Protection
 Wolff Vineyards



Mary O'Connor, Patsy Phelan, Nancy Silva, Linda Osty and Shirley St. Denis

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Alice Addison

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Dona Fuchiwaki

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Nancy Baker

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Patricia Bartley

In Memory of Jeanne Bayer
Oscar Bayer

In Memory of Lou Beaudet
Susan Diaz

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Danielle Blanchard Foster

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Marie and Michael Famularo

Kathleen and Robert Garing
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Dona Fuchiwaki

Lori Fuchiwaki

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In Memory of Iso Fuchiwaki
Dona Fuchiwaki

Lori Fuchiwaki

Susan and Koji Kasuyama

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